

8. Second hand capital goods are freely importable.
9. EOU/EHTP units are eligible for Income Tax exemption on export profits, upto 2009-10, in terms of Sections 10A and 10B of the Income Tax Act.
- 1.0. To induce more investment for Research and Development activities, a weighted deduction of 150% on the sums paid to any university, college or an institution or a scientific research association for the purposes of scientific, social or statistical research is available.

Private telecom service providers

895. SHRI T.S. BAIWA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government/TRAI are aware that private telecom service providers both landline and mobile are cheating the consumers through manipulated metering of the calls, which are recorded as matured as and when the line is through but the call has actually not matured;
- (b) if so, the names of the telecom companies involved, and the remedial action so far taken to rectify the situation; and
- (c) if not, the effective action in the matter that has so far been taken, the reasons therefor and by when needful is likely to be done in the matter?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) to (c) Telecom Regulatory Authority of India (TRAI) has been receiving billing related complaints which includes metering also. In order to address customers concerns relating to metering and billing accuracy, TRAI had notified the Quality of Service (Code of Practice for Metering and Billing Accuracy) Regulations 2006 on 21.03.2006. As per the regulation the service providers have to get audited and certified their metering and billing systems from any one of the auditors notified by TRAI and file the Audit report by 30th June of every year. They are also required to file with TRAI the action taken report on the audit report by 30th September of every year. TRAI has notified the panel of auditors on 28.8.2006. The billing complaints received in TRAI will also be got verified/examined through the auditors.